米口港口的日本日本日



Celebrating 15 years of heritage, progress and prosperity.

We are from a small island, but the size of our territory does not represent the scale of our aspirations and achievements.

From turning dreams into realisations, from transforming aspirations to assets, from an island to a foothold on the continent, from Africa for Africa...





BI NKA BI Courage

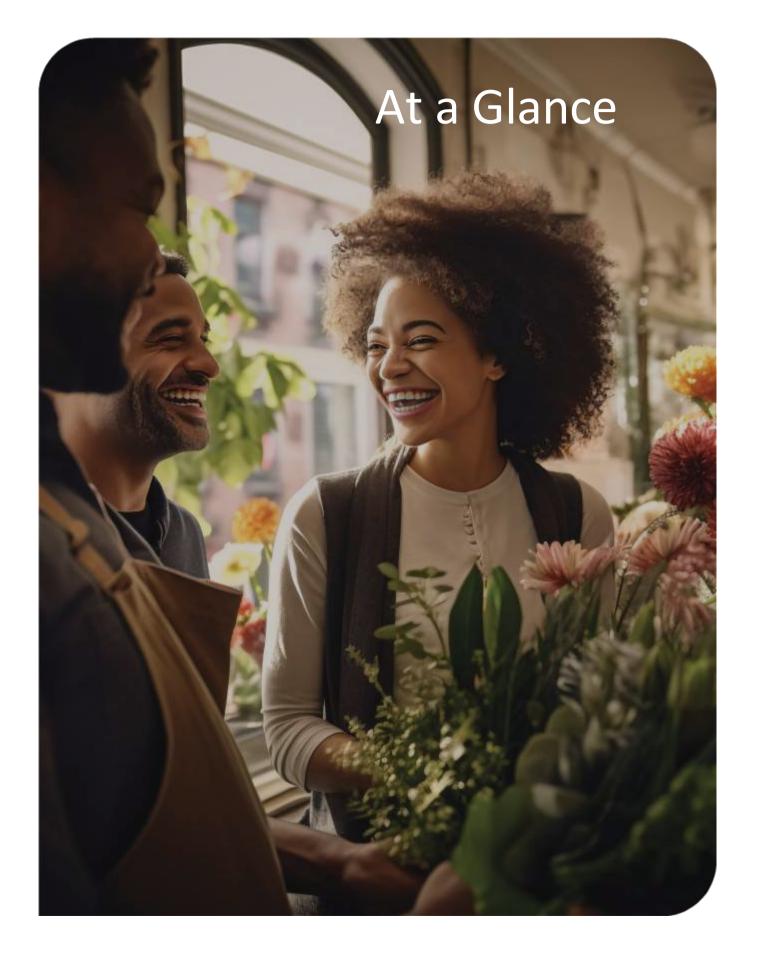
Agillity





A collective force has shaped us.

Through the combined influence, passion and determination of our shareholders, employees, customers, partners, community and the continent we call home, we have been, for 15 years, one, through many.



Our strategic aspiration

Becoming Africa's preferred gateway

Integrity

We are truthful, ethical and con right thing.

Innovation

We are creative, bold and embrace doing things differently, with our customers in mind.

Trust

We believe in, count and rely on each other to deliver consistently and walk the talk.





Our purpose

Empowering your prosperity



Our values

mmitted	to	doing	the

Courage

We speak up, hold each other to account and challenge each other to constantly improve.

Respect

We value everyone and treat them with respect and fairness.



Our 4 business lines



Consumer Banking



Treasury Services



Corporate & Institutional Banking

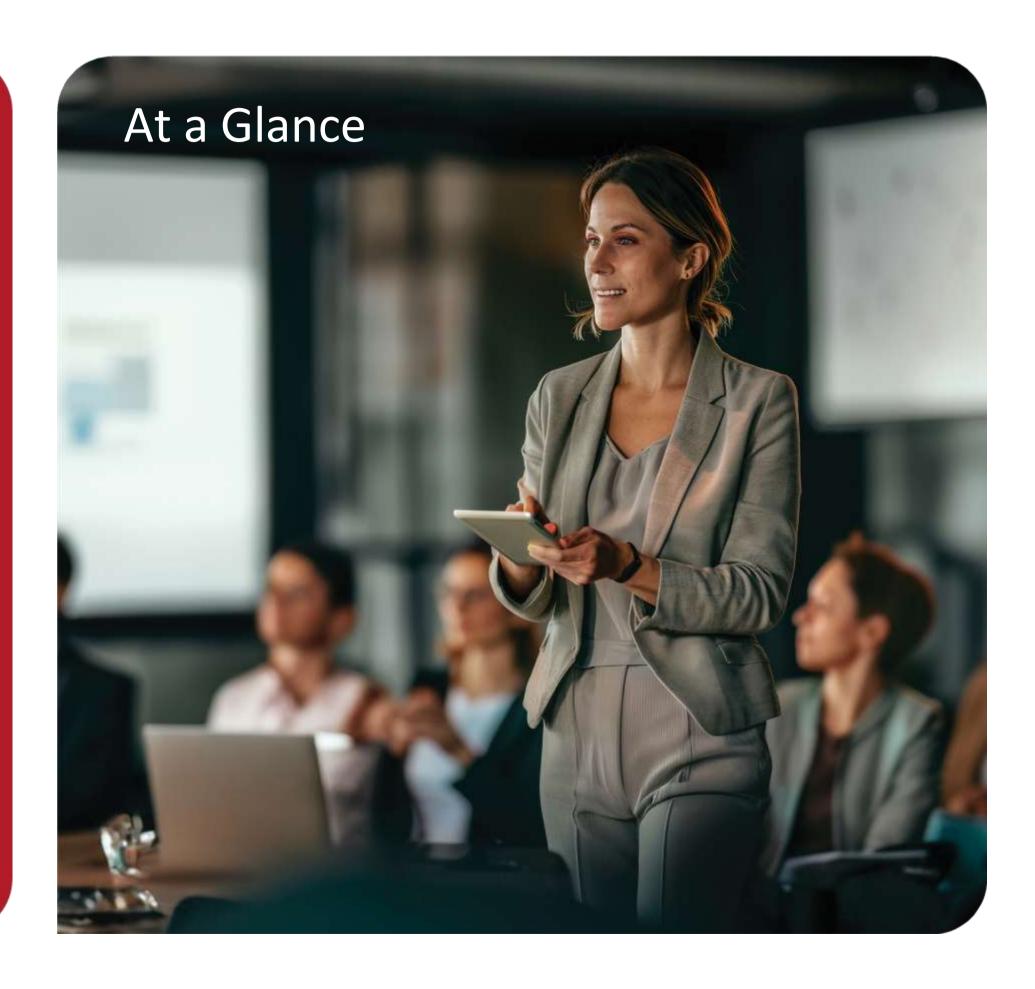


Private Banking, Wealth Management & Securities Services

Collaborators

417

Clients +50,000





Our Accolades in 2023/24







The Digital Banker's Digital CX Awards 2024

Outstanding Use of Digital Channels to Enhance Customer Experience



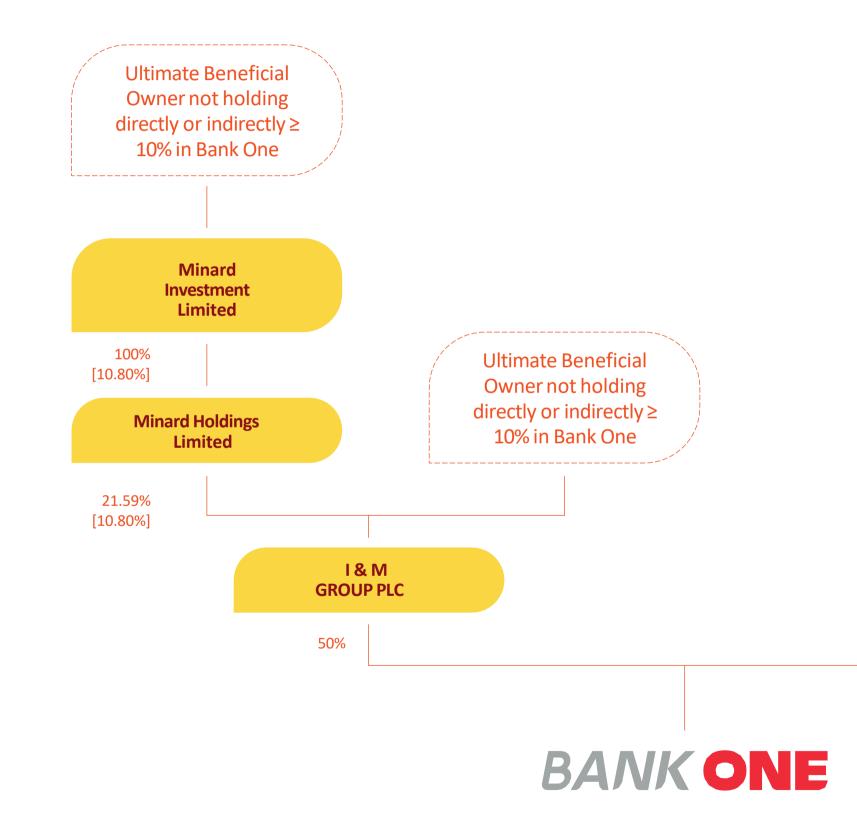
Mauritius Best Employer Brand Awards 2023

Mauritius Best Employer Brand

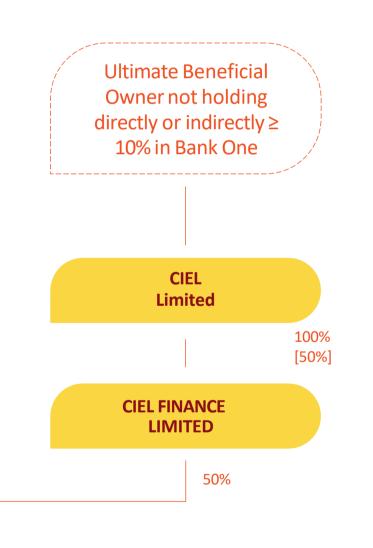




Shareholding Structure & Shareholders



7







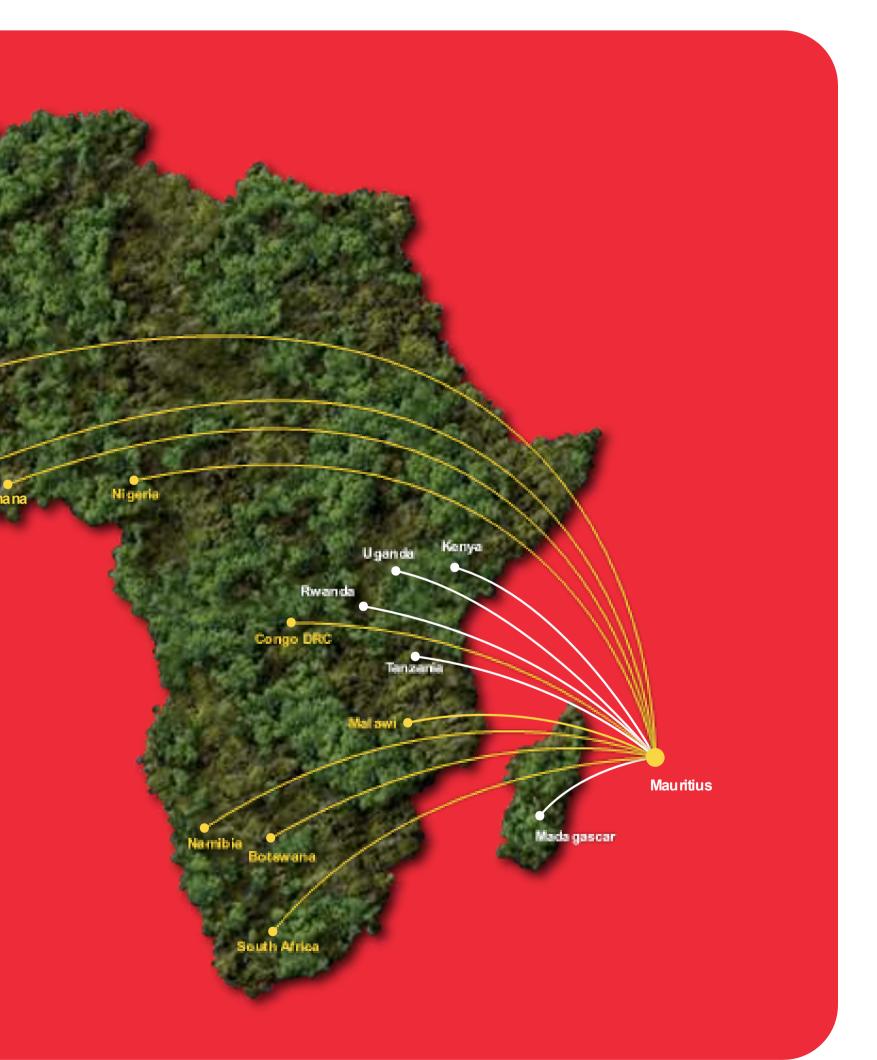
Beyond Mauritius, Across Borders

Our presence

Madagascar, Kenya, Uganda, Rwanda, Tanzania, Mauritius

Our country coverage

Malawi, Nigeria, Ivory Coast, Botswana, Namibia, Ghana, Senegal, South Africa, Democratic Republic of Congo (DRC)





Branch & Corporate Office network

Branch

Bank One City Centre & Main Branch

16, Sir William Newton Street, Port Louis

Flacq

Charles de Gaulle Street, Central Flacq

Rose Hill 342, Royal Road, Rose Hill

Quatre Bornes 74, St Jean Road, Quatre Bornes

Corporate Office

Bank One Waterfront Astrolabe Building, Port Louis Waterfront. Port Louis

Vacoas John Kennedy Avenue, Vacoas

Curepipe A10, Royal Road, Curepipe

Rose Belle G-29, Centre Commercial du Vieux Moulin, Rose Belle

Bank One Waterfront Bank One City Centre

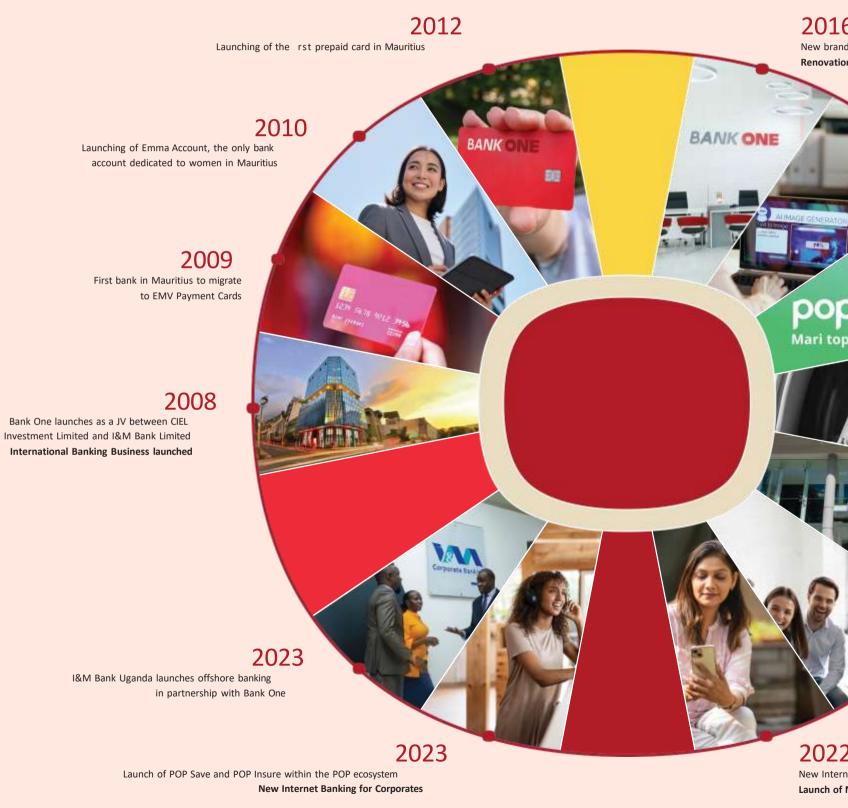
Flacq

Rose Hill Quatre Bornes Vacoas Curepipe

Rose Belle



Milestones



2016

New brand identity, vision, mission and values Renovation of Head Office & Main Branch

2018

Private Banking Online Custody Portal launched

2021 Launching of POP, the rst universal digital payment app in Mauritius

2021 Launch of Elite Offshore Banking for Mass Af uent individuals Falcon FXTrading Platform

2022

New purpose, aspiration and values under ENSAM / PAMOJA culture **Opening of Waterfront Corporate Office**

2022

Launching of Leaders of Tomorrow program in partnership with the University of Stellenbosch

2022

New Internet & Mobile Banking for individuals Launch of Mastercard Debit & Credit Card Range



Our Shareholders

CIEL LIMITED - UBO



MUR 35.4BN

CONSOLIDATED AUDITED TURNOVER 2023



MARKET CAPITALISATION FORTHEYEAR ENDED 30TH JUNE 2023

Present in



COUNTRIES ACROSS AFRICA AND ASIA

Over

37,500 EMPLOYEES



LISTED ONTHE STOCK EXCHANGE OF MAURITIUS AND ON THE SEM SUSTAINABILITY INDEX





Our Shareholders

I&M GROUP PLC



USD **195**M

MARKET CAPITALISATION AS AT NOVEMBER 2023

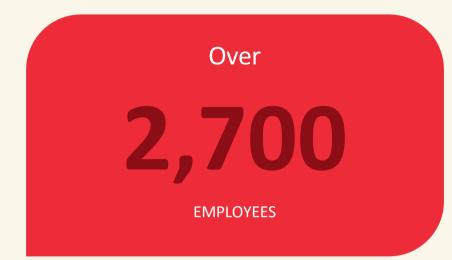
89

BRANCHES

Present in



COUNTRIES





LISTED ONTHE NAIROBI SECURITIES EXCHANGE (NSE)





Tchang Fa Wong Sun Thiong (Cyril Wong)

Independent Chairperson (Appointed as Independent Director on 01.08.2023 and Chairperson on 05.03.2025; Resident)

Cyril Wong was non-executive director and Chairman of the Audit Committee of ABSA Bank (Mauritius) Ltd from August 2014 to July 2023. Prior to that he was the executive director and vice chairman of the Board of the Barclays Bank (Mauritius) Ltd. Before joining the board, Cyril held a number of senior management positions in the Barclays Bank (Mauritius) Ltd, including the roles of Finance Director and Chief Compliance and Risk Officer.

Before joining the Barclays Bank (Mauritius) Ltd, Cyril held senior positions such as Head of Finance in multinational companies like ExxonMobil and British American Tobacco. He has an extensive experience in board leadership roles and acts as independent director on a number of companies. Cyril holds a First-Class Honours degree in Physics from the University of Manchester. He is a Fellow of the Institute of Chartered Accountants in England and Wales and is also a Fellow of the Mauritius Institute of Directors. Directorship in listed entities: ABC Motors Co Ltd, MDIT, Sanlam Africa Core Real Estate Investment Limited & Avanz Growth Markets Limited.

Board of Directors



Moonesar (Sunil) Ramgobin

Chief Executive Officer (Appointed on 11.10.2024; Resident)

Moonesar (Sunil) Ramgobin is an accomplished banking professional with over 30 years of experience across various sectors within the industry. His expertise spans Corporate and Investment Banking, Retail Banking, Business/SME Banking, Wealth Management, Custody, and Islamic Banking. Prior to joining Bank One, Sunil served as the Chief Business Officer and Executive Director at Absa Bank (Mauritius) Limited.

His extensive career includes key leadership roles in prominent financial institutions in the Middle East and Mauritius, including Al Rajhi Bank, BNPParibas, BPCE Group, State Bank of Mauritius (SBM), and Standard Bank Group. Sunil Ramgobin joined Bank One as CEO on 11 October 2024.

Gauri A. Gupta **Non-Executive Director** (Appointed on 02.03.2017; Non-Resident)

Gauri Gupta heads I&M Group's Corporate Advisory function. Under Corporate Finance, Gauri's forte lies in M&A transactions including transaction structuring and negotiation of legal documentation. She holds a B.Com degree and is a Chartered Accountant from the Institute of Chartered Accountants of India.

Gauri is also a certified International Mergers and Acquisitions Expert and a Charterholder of the Institute for Mergers, Acquisitions and Alliances. Her experience of over 25 years in Banking covers Credit, Risk Management, Product Development, Finance, and Strategic Planning.

Gauri has been instrumental in the enhancement of the corporate governance framework at I&M for over 15 years and oversees governance matters for I&M Group Plc, the parent entity for I&M Bank Group, listed on the Nairobi Securities Exchange. Gauri is a director on the board for several companies under the I&M Bank Group.

Board of Directors



Kihara Maina **Non-Executive Director** (Appointed on 01.09.2023; Non-Resident)

Mr. Maina is currently the Regional CEO at I&M Group since February 2023. He was the Chief Executive Officer of I&M Bank in Kenya from May 2016 to February 2023 and is a seasoned banker with experience spanning close to 30 years, mostly in senior executive leadership roles. Prior to joining I&M Bank, he was the Managing Director of Barclays Bank Tanzania Limited (now Absa BankTanzania Limited).

Mr. Maina holds a Bachelor of Science degree in Mathematics from the Moi University and an Executive Master of Business Administration in Finance from Chicago Booth School of Business.



Jérôme de Chasteauneuf **Non-Executive Director** (Appointed on 25.08.2021; Resident)

Jérôme de Chasteauneuf currently serves as the Group Finance Director of CIEL Limited (CIEL), one of the largest diversified investment group in Mauritius. Since joining CIEL in 1993, Jérôme has been instrumental in the CIEL Group's development and involved on multiple strategic IPOs, international expansion projects, merger and acquisitions and company restructuring.

In addition to overseeing the Group's financials, Jérôme is a Board member of most of the CIEL Group's subsidiaries including listed entities Alteo Limited, Miwa Sugar Limited and Sun Limited. Jérôme de Chasteauneuf also sits as a Non-Executive Director on the Board of the Stock Exchange of Mauritius and on the Board of Harel Mallac & Co. Ltd.

He is a Chartered Accountant of England and Wales and holds a BSc Honours in Economics from the London School of Economics and Political Science, UK (1989).



Marc Israel Independent Director (Appointed on 27.05.2022; Resident)

Marc Israel is an Entrepreneur, Thought Leader, Author and Public Speaker, with many years of success across Technology industries. After 17 years at Microsoft, serving as Chief Technology Officer for Sub-Saharan Africa, and leveraging extensive experience in technical leadership, Marc founded Aetheis, a company aimed at providing executive consultancy in the field of cognitive services, blockchain and digital transformation. He is also a Non-Executive Director of Mauritius Network Services and a lecturer at the University of Mascareignes.

Marc has a degree in Robotics and Engineering from École Superieure D'Ingénieurs en Électrotechnique et Électronique in Paris. He has completed INSEAD and Wharton Executive Education (with distinction) programs.

Board of Directors



Ignacio Serrahima Arbestain (Ignasi Serrahima) Independent Director (Appointed on 16.04.2019; Non-Resident)

Ignasi Serrahima has been a freelance consultant since March 2014, advising various entities in Madrid, Barcelona, Dubai, Riyadh, Nairobi and Mumbai in areas of strategic development and human resources. Prior to launching his consultancy business, Ignasi occupied various M&A roles at Banco Popular Espanol, S.A (Madrid) and Bankinter, S.A. (Madrid) between September 2000 to March 2014. He holds a degree in Business Administration and an MBA at ESADE, Spain, as well as a Master in International Management from the Thunderbird School of Global Management, USA.



Manchester.

Lakshman Bheenick **Non-Executive Director** (Appointed on 01.06.2021; Resident)

Lakshman Bheenick is currently the CEO at CIEL Finance Limited. Prior to joining CIEL Finance Limited, he was the CEO of Standard Bank (Mauritius) Limited from June 2010 to February 2021. Prior to that, he held the position of Head of Global Markets from June 2006 to May 2010. He started his career in 1996 with Barclays Bank Plc in Mauritius and left in June 2006 as Head of Market Making & Liquidity Management. Lakshman holds a BA (Econ) from the University of

Senior Management



Eric Hautefeuille **Chief Operations Officer**

Eric Hautefeuille has a career spanning almost three decades at senior level in the banking sector. He spent 24 years at Société Générale whereby he worked in various countries namely in Europe, Asia and Africa.

During his tenure, he successively held the positions of Chief Information Officer and Project Director in Cameroon (1997-2000) and in Tahiti (2000-2005), Project Director in Russia (2005-2007), Head of Operations and Deputy Chief Operating Officer in China (2007-2011), Chief Operating Officer (COO) in India (2011-2014) and Head of Transversal Operations in France (2014-2015). Prior to joining Bank One as COO in October 2020, Eric held the positions of COO and Head of Transformation at BNI Madagascar (2015-2020).

He was instrumental in developing the BNI footprint, particularly on mobile, cards and payments businesses and branchless digital microfinance.



Normela Maunick Interim Chief Risk Officer

Normela Maunick has more than 15 years of audit, advisory and risk management experience and has worked for the Mauritius Commercial Bank Limited, ABC Banking Corporation Limited and Standard Bank (Mauritius) Limited. She joined CIEL Finance Limited on 01 October 2021 as Head: Risk Management, Compliance and Controls and has executive ownership for risk management and compliance for CIEL Finance Limited and its affiliates. She was appointed as Interim CRO of the Bank in December 2023.

Normela holds an MBA (Specialisation in Financial Services) from the University of Mauritius and a BSc (Hons) Banking and International Finance from the University of Technology, Mauritius.



Guillaume Passebecq

Head of Consumer Banking, Private Banking & Wealth Management

Guillaume Passebecq is an International School of Management (IDRAC) graduate who has spent his entire career in the banking sector. He started off as a Portfolio Manager at B* capital Paris, the BNP Paribas brokerage house in 1999. In 2007, he was appointed as Head of Sales at BNP Paribas Personal Investors Luxembourg. He joined AfrAsia Bank in 2014 and was subsequently appointed as Head of Private Banking.

Guillaume joined Bank One as the Head of Private Banking in March 2017. He brought along the needed expertise to uplift the Private Banking offer. The Bank's array of clients has also been widened to accommodate Asset Managers, Investment Funds, Pension Funds, Family Offices and Financial Intermediaries through a one stop shop and open architecture model.

Senior Management



Bunsrajsing (Ashish) Gowreesunker

Head of Compliance

Bunsrajsing (Ashish) Gowreesunker is a seasoned banking professional with over 25 years of experience at senior level covering both first and second lines of defense roles, spanning across Retail Banking, Custody, Global Business, Corporate Banking, Remediation, and Compliance. He has been very active in the industry, serving as the vice chairman of the Compliance Committee of the Mauritius Bankers Association.

Ashish is passionate about ensuring the safe growth of institutions while optimizing resources to capture all opportunities for growth. Throughout his career, he has demonstrated a strong commitment to maintaining the highest standards of regulatory compliance and risk management. He joined Mauritius International Trust Company Limited as Head of Risk and Compliance in February 2024 and was appointed Interim Head of Compliance of the Bank in July 2024.

Ashish is a member of the International Compliance Association and the Association of Certified Anti-Money Laundering Specialists.



Priscilla Mutty Head of Human Resources

With over 25 years of experience in the human resource field, Priscilla is a seasoned Human Resources professional. She holds a Master in 'Administration d'Entreprises' from the University of Poitiers, France. Priscilla received The Women of Wonder Award Mauritius 2018 and was conferred the 101 Most Influential Global HR Leaders by the World HR Congress.

Prior to joining Bank One, Priscilla has worked across regional and global corporations such as DCDM Consulting (Managed by Accenture) where she was responsible for HR-related consultancy assignments for a portfolio of clients in various industries including banking. Her assignments were conducted both in Mauritius and regionally (i.e. Madagascar, Kenya, Tanzania, Zambia, Botswana and Djibouti, among others).

From 2011 to 2014, she headed the HR department at Bramer Banking Corporation Limited before moving to GroFin in January 2015, a development financier specialised in financing and supporting small and growing businesses (SGBs) with 16 offices across Africa and the Middle East, as its Chief HR Officer. Priscilla joined the Bank in December 2017 as Head of HR.



Rishyraj (Rishy) Lutchman Head of Treasury and Acting Head of Corporate and Institutional Banking

Rishy Lutchman is a seasoned banker with over 30 years in the Treasury field. He holds an ACI Diploma, a PGCE in derivatives & financial products and a BBA from the Management College of Southern Africa. Before joining Bank One in February 2014, he worked for 26 years within the Treasury division of the State Bank of Mauritius Ltd (SBM), where he covered different desks, including sales, interbank and fixed income. There he acquired a comprehensive knowledge of the Mauritian and Malagasy markets.

Senior Management



Ranjeevesingh (Ranjeeve) Gowreesunkur

Chief Financial Officer

Ranjeeve Gowreesunkur joined Bank One in 2008 as Financial Accountant bringing with him more than 20 years of extensive banking experience having worked in various senior positions at Union Bank, Delphis Bank, First City Bank, SBI (Mauritius) Limited and Deutsche Bank (Mauritius) Limited. After acting as Head of Finance for six years, he was subsequently promoted as Chief Financial Officer in 2014.

Fellow of the Association of Chartered Certified Accountants and a registered Professional Accountant with the Mauritius Institute of Professional Accountants, Ranjeeve also holds an MBA with Finance from Herriot Watt University.

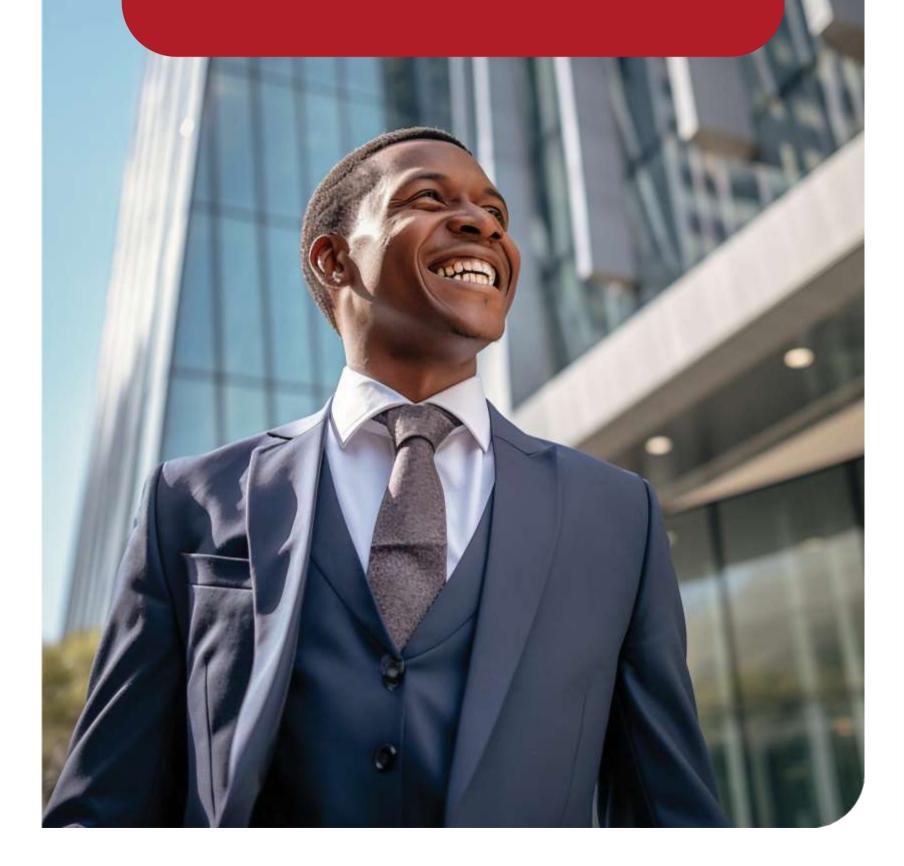


Valerie Duval Head of Legal

Valerie Duval has over two decades of significant experience in the finance sector. After having held senior leadership positions in the insurance industry over 13 years with Swan Insurance Co Ltd and La Prudence Mauricienne Ltd (now known as Mauritius Union), Valerie is now the Head of Legal at Bank One for the last 14 years. She has been instrumental into setting up a strong and skilled legal division for the Bank. Her expertise ranges from advising Bank One on all legal aspects relating to the affairs and operations of the Bank to providing strategic legal support to all Lines of Business and Functions. She has acquired extensive and sound skills in analysing, structuring and negotiating sophisticated transactions and also assisted in successful recovery of assets both locally and internationally.

Valerie holds a Law degree from the University of Mauritius and is a Barrister at Law in Mauritius (sworn in 1995). She completed several leadership and management programs over the years with various training institutions locally and abroad. She recently graduated from the CIEL-HEC Paris Executive Program. She is a member of the Mauritius Bar Association and a Fellow member of the Mauritius Institute of Directors and the Vice-President of the Mauritian NGO Terrain for Interactive Pedagogy through Arts (TIPA). She was recognised as Africa Women Leaders by CMO Asia 2018 Edition and Pioneering Woman Leader at the 6th World Women Leadership Congress and Awards in February 2019.

Our aim is to become a critical financial partner for the SSA region.



Why Bank One?

- Africa.

- products and services.

Bank One is a Mauritian Bank operating from the only African International Financial Centre with an investment grade rating.

We have a proven track record and real insights into continental

Our network of global correspondent banks is geared to serve the the needs of the sub-Saharan African market in terms of Treasury, Wealth Management, Securities and Custody Services.

We offer support for the short-term liquidity requirements of sub-Saharan African Financial Institutions and Central Banks.

A full suite of Treasury, Securities and Custody Services.

World-class personalized service, tailored-made solutions and fast delivery.

Support for long-term clients and Star Alliance Banks through customized

A full suite of Private Banking & Wealth Management products and services.



Consumer Banking



PRODUCTS

Savings & Current Accounts

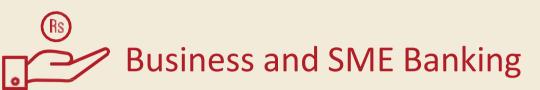
Term Deposits Mortgage, Car Lease / Car Loan, Personal Loan, Educational Loan and Overdrafts Full range of credit cards

DIGITAL BANKING

Internet Banking and Mobile Banking

POP (universal payment solution)





DEPOSITS

Savings, Current and Term Deposit Accounts

Foreign Currency Deposits

FINANCING SOLUTIONS

Working Capital Finance **Invoice Discounting** Trade Finance - Import and ExportTransactions **Documentary Collections** Letters of Credit, Bank Guarantee and International Transfers Asset Finance **Business Loans** Green Project Financing (Eco loans)

PAYMENT SOLUTIONS

Digital Payment Solutions- POP Merchant International Inward & Outward Remittances **Business Credit Cards**



Consumer Banking



Dedicated Relationship Manager Current, Savings, and Fixed Deposit Accounts in MUR and foreign currencies Unsecured loans and tailored mortgage Access to lounges in specific branches Free Platinum Mastercard Debit Card Free-for-life Platinum or World Mastercard Credit Card Exclusive discounts and deals with select partners through Mastercard Priceless



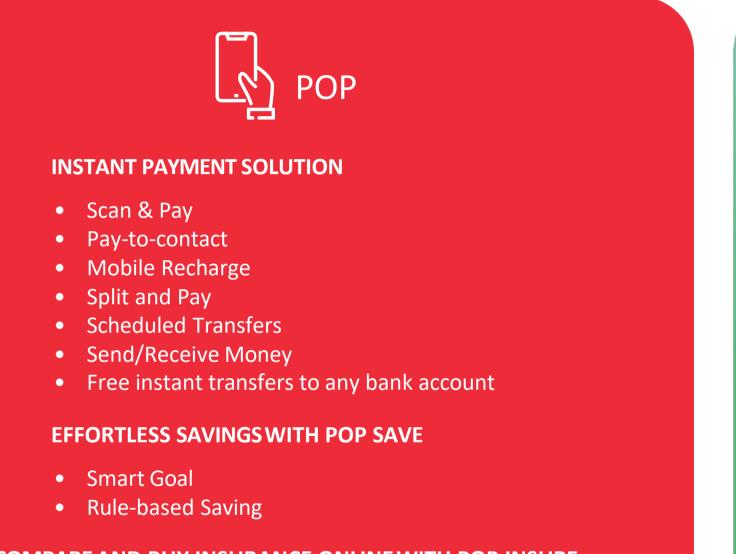
21



Dedicated Relationship Managers Foreign currency accounts – current, savings, fixed deposits Internationally accepted USD & EUR credit cards with value-added benefits International Payments and Transfers International Investment Solutions Foreign Currency Lending Solutions FX – Spot transactions, multiple currencies and swaps



Consumer Banking

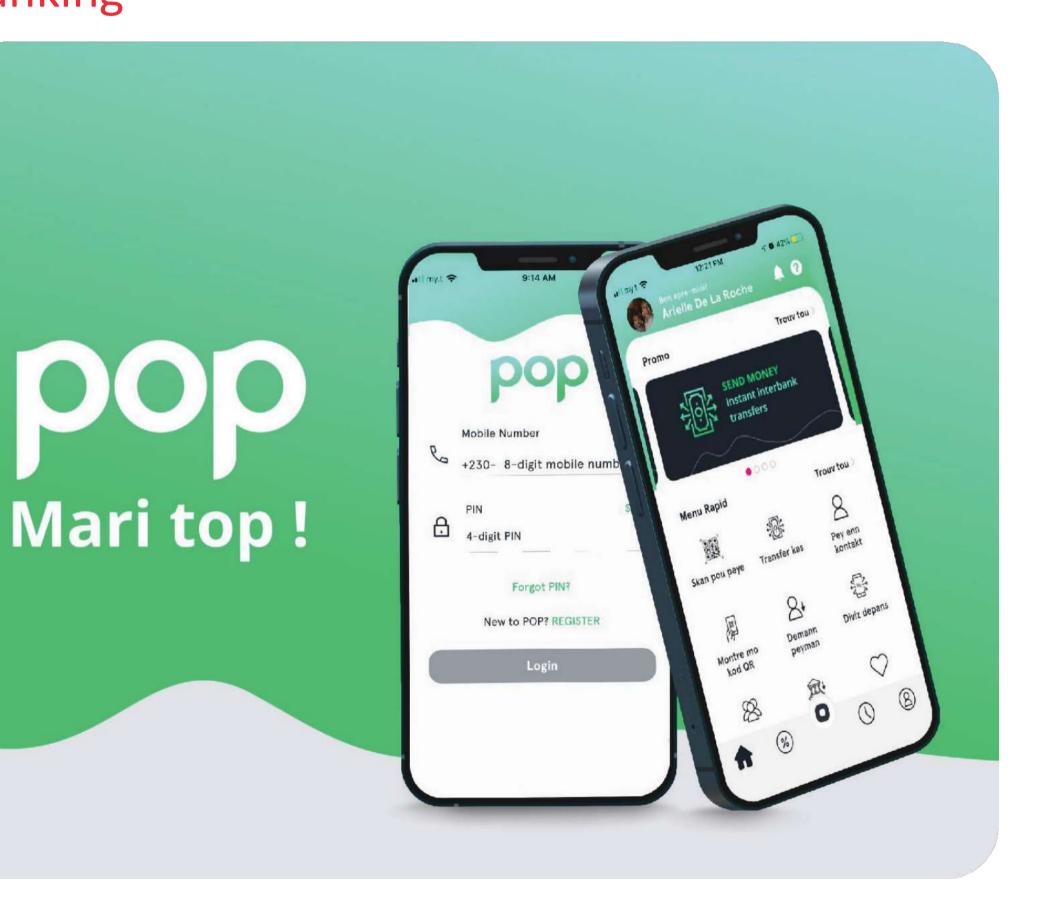


COMPARE AND BUY INSURANCE ONLINE WITH POP INSURE

One place for home, vehicle, travel, and life insurance

SEAMLESS PAYMENTS FOR MERCHANTS

Instant payments through static and dynamic MauCAS QR code or online





Private Banking, Wealth Management & Securities Services



Custodial Services

Acts as Global Custodian for Individuals, Corporates and Financial Institutions

Internet Banking & Mobile Banking application, Online Portfolio

Access to worldwide Mutual Funds, Hedge Funds

Access to all major markets: Equities, Bonds, Structured Products, ETF, Trackers, USD & MURT-Bills & Sovereign Bonds, Eurobonds

Securities deposit to Euroclear and Fundsettle (Euroclear rated AA+ and AA from Fitch Ratings and Standard & Poor's)

Secured FileTransfer Protocol Functionality - SFTP, SWIFT Statement,

E-Statement

Trade Settlement Income Collection / Corporate Action

Portfolio Valuation Reporting

One-stop shop for all international markets (Equities, ETF, Bonds, Funds & FX)

Discretionary portfolio management through our selected Asset Managers



Securities Trading

Trade Execution: Access to our International Trading Desk/Equities ETF/Bonds /Funds / FX

Sovereign Bonds

Eurobonds

USD & MUR T-Bills

External Wealth Management

Wealth Management Services

Tailor-made Investment Solutions

Custodial Services



Private Banking, Wealth Management & Securities Services



Dedicated Private Banker Savings & Current Accounts Multi-currency Term Deposits Inward & Outward Remittances FX Repo Loans including Lombard Loans and Overdrafts USD, EUR & MUR Credit Cards with premium features and benefits Internet Banking & Mobile Banking application, Online Portfolio

Unique Open Architecture model







Availability of a broad range of funds No in-house funds, hence no conflict of interest



Corporate & Institutional Banking

DOMESTIC MARKET

Treasury Services

Spot

Forward

FX Swaps

Money Market Transactions

Deposits & Cash Management

Corporate Current Accounts Foreign Currency Accounts Multi-Currency Deposit Accounts Term Deposits in major currencies

Import & Export Transactions

Documentary Collections Letters of Credit **Bank Guarantees** Discounting Facilities (Invoice, LC Confirmation and Foreign Bills)

Financing Solutions

Working Capital Facilities **Project Financing** Finance Lease Syndicated Loans Bonds Financing

Garantie Financière d'Achèvement (GFA)

Cross-Border Banking

Accompanying local corporates for their banking/funding needs into Africa or vice- versa.

Payment Solutions

International Inward & Outward Remittances **Bulk Payment Facilities** Salary Processing **Business Credit Cards**



Corporate & Institutional Banking

INTERNATIONAL MARKET



Cash Management & Liquidity Solutions Call Deposit Accounts in all major currencies (USD, GBP, EUR) Term Deposits with different tenors and attractive rates Escrow account services with structuring capability Dual Currency Accounts



Bilateral & Syndicated loans

Structured Term Debt

Term Facilities Structured Finance Lombard Loans



Flexible Local & Cross-border Payments Bulk Payments

Facilitate transactions in exotic currencies (KSH, TGX, UGX,TZS)

Local and Foreign Currency Credit Cards

Secure Internet Banking platform

International wire transfers

Global FOREX Transactions



Corporate & Institutional Banking

INTERNATIONAL MARKET



Trade & Custody of Securities



Treasury and Foreign Exchange Services

Spot Rates Forward and Swap Deals Interest Rate Hedging Dual Currency Deposits Repo / Reverse Repo Fixed Income Trading



Trade Loans (Import & Export) for pre- or post-shipment financing Bank Guarantees/SBLCs Discounting Facilities for Letter of Credit and Foreign Bills Expert advice on Structured Trade, Commodity, and Receivables Financing.



Treasury Services



Wide African currency coverage Spot/Forwards and swaps FX and Interest Rates Options **Fixed Income Trading** Repos and Reverse Repos Interest Rate Swaps Cross-currency Swaps **Dual Currency Deposits** Money Market Services



Falcon is an exciting new web-based foreign currency trading platform

The platform brings global markets to the desks of corporate and financial institutions.

Falcon provides instant competitive foreign exchange rates with no hidden fees.

> The platform is available 24 hours a day/5 days a week

> > Falcon is free to set-up and available to multiple users.

Building a Sustainable Business

SUPPORTING EDUCATION

1. École Père Henri Souchon

École Père Henri Souchon is a vocational primary school situated in the vicinity of Pointe aux Sables, supporting approximately 100 unprivileged children aged 7 to 17 and living within and outside the Pointe aux Sables region.

The school is administered by reputed NGO Oasis de Paix. The Bank brought the collaboration further in 2023, through a longterm programme destined to strengthen the NGO's staff capacity development in providing a state-of-the-art service to its beneficiaries.

One of the key initiatives was to improve their staff's skillset. To this end, the Bank supported a "Train theTrainer" programme, delivered by the Mauritius Institute ofTraining and Development (MITD) to 9 of its staffs. A formal certificate award ceremony was also organised by the Bank.



The Bank's partnership with the Jean Blaise Learning Centre dates back to 2020. It is an evening school run by the NGO "Association des Frères Auxiliaires," situated at the heart of Jean Blaise in Pointe aux Sables.

Bank One has been supporting the NGO in its mission to empower some 50 kids aged 6 to 11, who are experiencing academic difficulties.

With a view to getting the kids to start their academic year in ideal conditions, the Bank donated academic books, school supplies, stationery and learning equipment as immediate support throughout this project.

Moreover, as part of the Leaning Centre's operational support, it donated 2 full-fledged first aid kits and provided the NGO with funds to ensure all students have a tea and snack break before they start their classes.

Since the Covid-19 pandemic, the digital divide between the "haves" and the "have nots" has widened. To ensure that the Learning Centre had a state-of-the-art IT Corner, the Bank successfully set up an IT corner, which, going forward, will allow the kids from the Jean Blaise Learning Centre to have the appropriate IT infrastructure at their disposal to learn soft IT skills and access their online learning platform. Two brand new laptops and a multi-purpose printer and photocopier were donated to the Learning Centre, as part of the



2. The Jean Blaise Learning Centre

first phase of the IT corner set-up.



Building a Sustainable Business

ENVIRONMENT PROTECTION

Support to Ferney Valley Conservation Trust

In partnership with the Ferney Valley ConservationTrust since 2021, the Bank remained supportive of the conservation trust, and ensured that conservation works continued to progress within the one-hectare of reforestation zone under the responsibility of the Bank.



As part of its ongoing collaboration with ACTogether.mu since 2022 to promote capacity building in NGOs, Bank One hosted a PRO Workshop in its Corporate Office in Port Louis Waterfront and welcomed participants from 25 NGOs from across various sectors.

Moderated by Mr. Hurrysunny Bhunjun, a Bank One employee, a workshop on budget management was organised.

The Bank is looking forward to organising similar workshops which promote financial literacy and inclusion in 2024.



NGO participants and moderator, Mr. Hurrysunny Bhunjun, from Bank One, delivering a Budget Planning workshop as part of the PRO-Workshop series.

FINANCIAL INCLUSION

Collaboration with ACTogether.mu on PRO Workshop series



Our Correspondent Banks

Abu Dhabi Commercial Bank Bank Of China, Johannesburg Branch Citibank NA, London Citibank NA, NewYork DBS Bank Ltd I&M Bank Ltd I&M Bank (Uganda) Limited JP Morgan Chase Bank Mashreqbank Psc. Mizuho Bank, Ltd. CRDB Bank Plc SBM Bank (Mauritius) Ltd, Mumbai Standard Bank Of South Africa Limited Sumitomo Mitsui Banking Corporation **BNI** Madagascar







Corporate Information

CHIEF EXECUTIVE OFFICER

Sunil Ramgobin

REGISTERED OFFICE

16, Sir William Newton Street Port Louis, Mauritius

CORPORATE & INSTITUTIONAL BANKING

Bank One Waterfront, Astrolabe Building, Port Louis Waterfront, Republic of Mauritius

Tel: (230) 202 9200

International Market: SalesteamIBD@bankone.mu

Domestic Market: corporatebanking@bankone.mu

TREASURY SERVICES

2nd Floor, Bank One Head Office 16, Sir William Newton Street Port Louis, Republic of Mauritius

Tel: (230) 202 9200

Email: treasuryfrontoffice@bankone.mu

CONSUMER BANKING, PRIVATE BANKING, WEALTH **MANAGEMENT & SECURITIES SERVICES**

Bank One Waterfront, Astrolabe Building, Port Louis Waterfront, Republic of Mauritius

Tel: (230) 202 9200

Private Banking: private-banking@bankone.mu

HNWI Desk: pb.sales@bankone.mu

FI & Intermediaries Desk: ewm@bankone.mu

Securities Services Desk: custody@bankone.mu

Trading Desk: trading@bankone.mu

Retail Banking: retailbanking@bankone.mu

SME Banking: smeteam@bankone.mu

Elite Offshore: eliteoffshore@bankone.mu

Elite Onshore: elitebanking@bankone.mu

BANK ONE LIMITED

Registered Office: 16, Sir William Newton Street, Port Louis, Mauritius T: +230 202 9200 | E: info@bankone.mu | www.bankone.mu

BRN: C07040612