

## BANK ONE, AT A GLANCE

ESTABLISHED IN 2008







**50,000 Clients** 

6 Business Lines

CORPORATE
INTERNATIONAL
PRIVATE RETAIL
TREASURY
E-COMMERCE

MUR 48Bn in total deposits

MUR 630m
Profit after TAX

As at 31 Dec 2019

MUR 55Bn In total assets

As at 31 Dec 2019

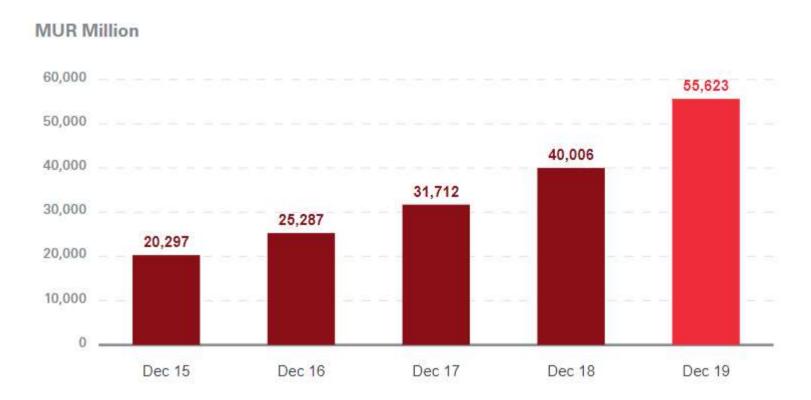
CARE MAU A+(Is)

**Issuer Rating** 

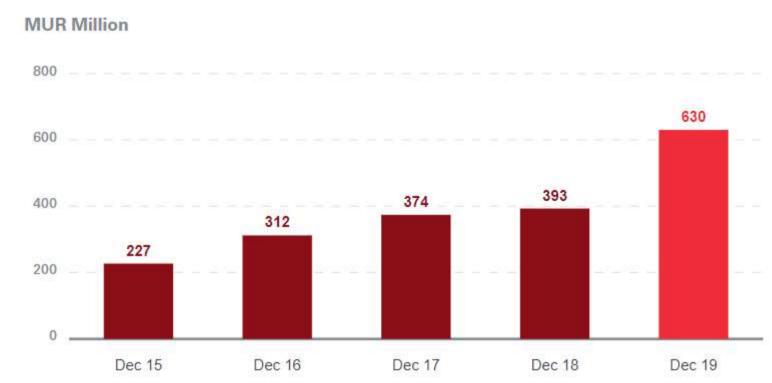
rated by CARE Ratings Africa

## FINANCIAL HIGHLIGHTS

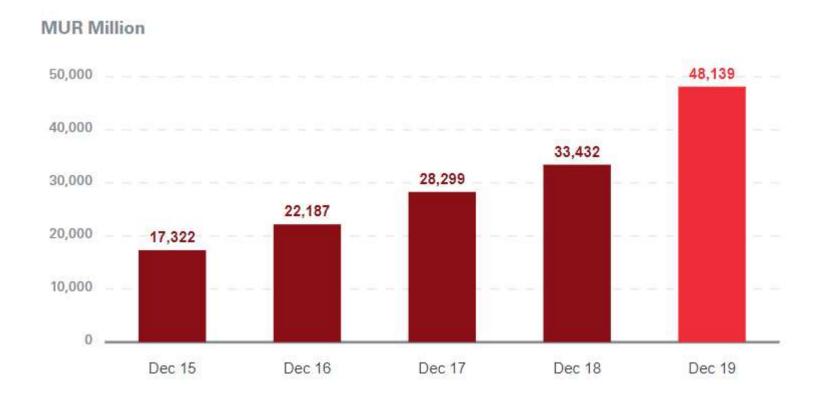




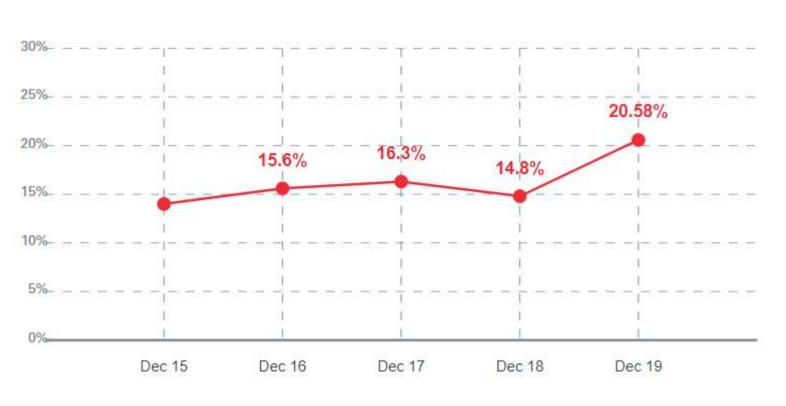
#### Profit AfterTax (MUR Million)



Total Deposits (MUR Million)



#### **Return on Equity**



## MILESTONES

#### **FEB 2008**

CIEL Investment Limited and I&M Bank Limited take over First City Bank Ltd

#### 2009

EMV – 1st bank in
Mauritius to migrate to EMV
(Chip & PIN)
MoneyTree Account

#### 2012

First mid-size bank in Mauritius to launch an e-commerce acquiring business

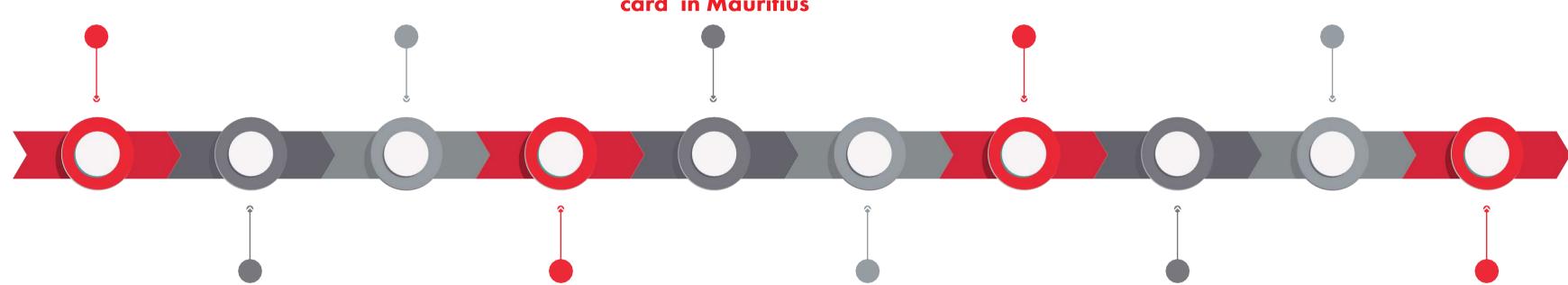
POSH – 1st prepaid card in Mauritius

#### 2014

Japanese e-commerce merchants acquiring

#### 2017

New vision, mission and values created



#### 2008

Bank One Limited official launch in August Birth of International Desk The bank breaks even

#### 2010

Emma Account – 1st account in Mauritius dedicated exclusively to women

**SMS Top Up** 

#### 2013

MasterCard partnership for e-commerce acquiring

SMS Alert

#### 2016

New brand Bank One identity and branch renovations

#### Kestrel prepaid card

towardsenvironmentpreservation

Direct e-commerce merchant acquiring business model

#### 2018

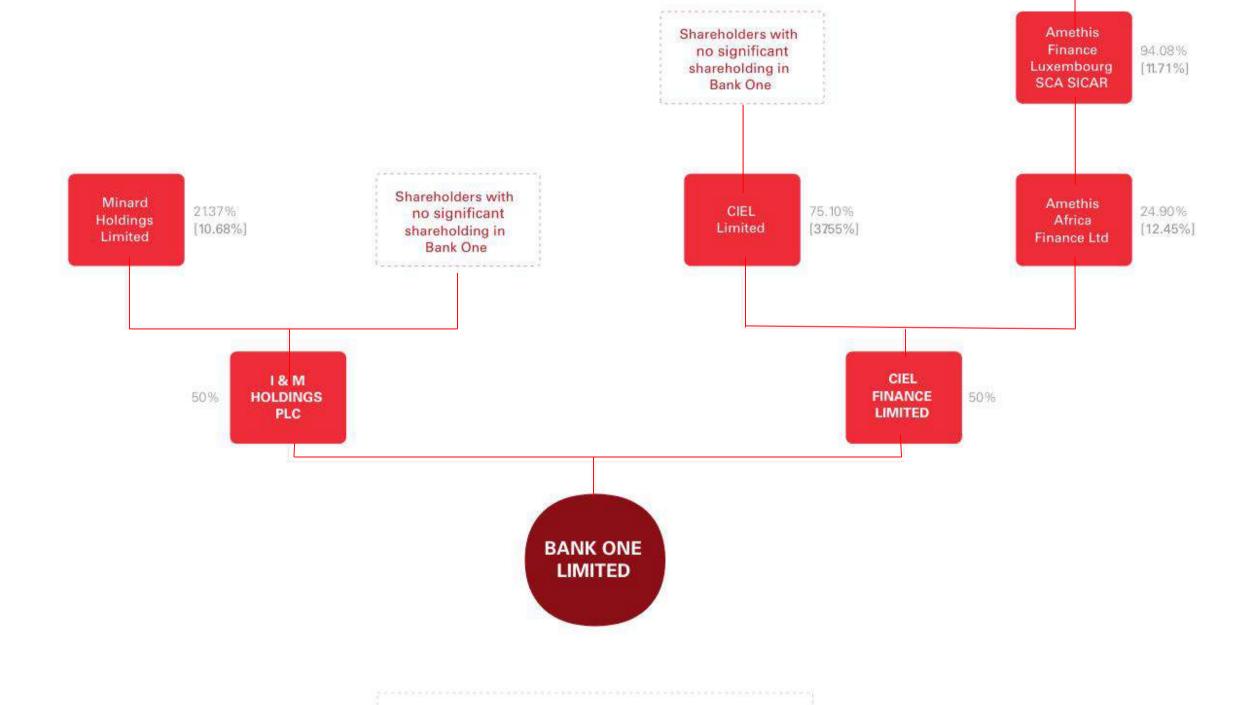
UnionPay International
(UPI) partnership for
e-commerce acquiring and
card issuing

#### Private Banking Custody Portal

Unsecured Education Loan



## OUR SHAREHOLDING STRUCTURE & SHAREHOLDERS



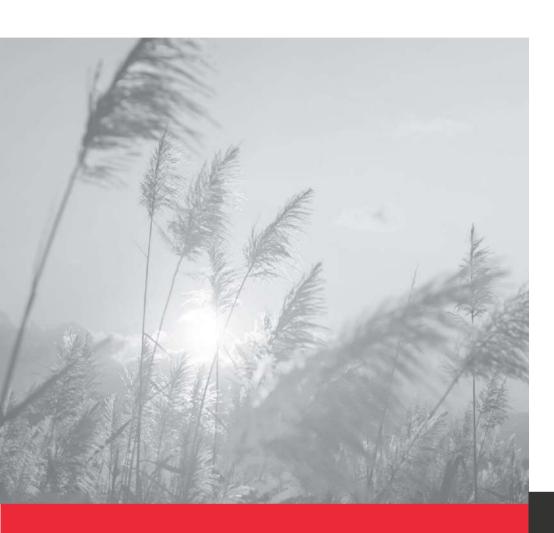
[....%] : Effective shareholding in Bank One Limited

of Bank One Limited

: Significant (i.e 10% direct & indirect) shareholder

no significant shareholding in Bank One





**GROUP REVENUE** 

MUR 24.21 bn

for the year ended 30 June 2019

**PRESENT IN** 

+10

**Countries** 

OVER

33,000
employees

**GROUP STRUCTURE** 

+50

companies in our portfolio



Listed on
THE STOCK EXCHANGE OF
MAURITIUS



5 Business segments

Agro and property
Textile

Financial Services
Hotels and Resorts
Healthcare

## Our Shareholders

## **I&M Holdings PLC**

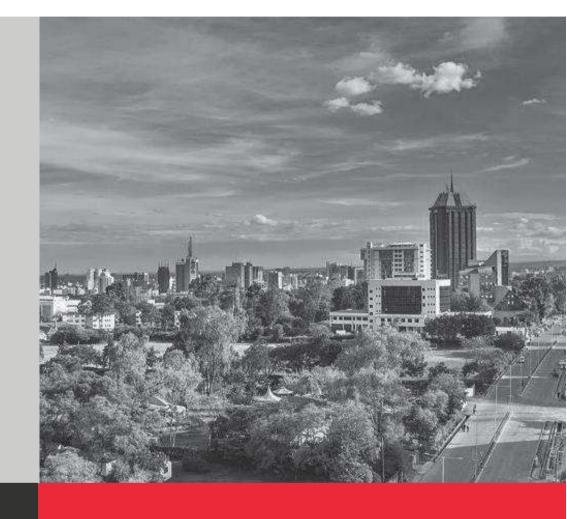


MARKET
CAPITALISATION
of approx.

USD 446m as at December 2019

**PRESENT IN** 

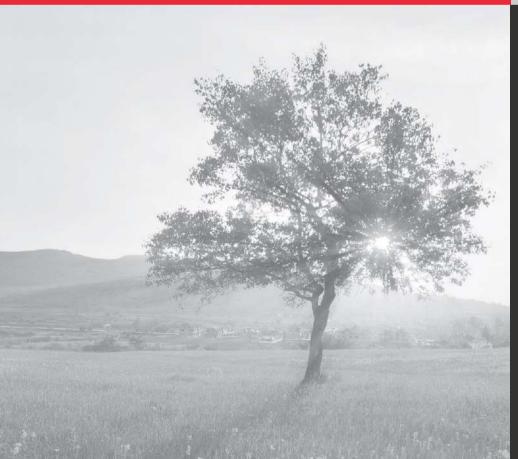
**5**Countries



**OVER** 

2,030

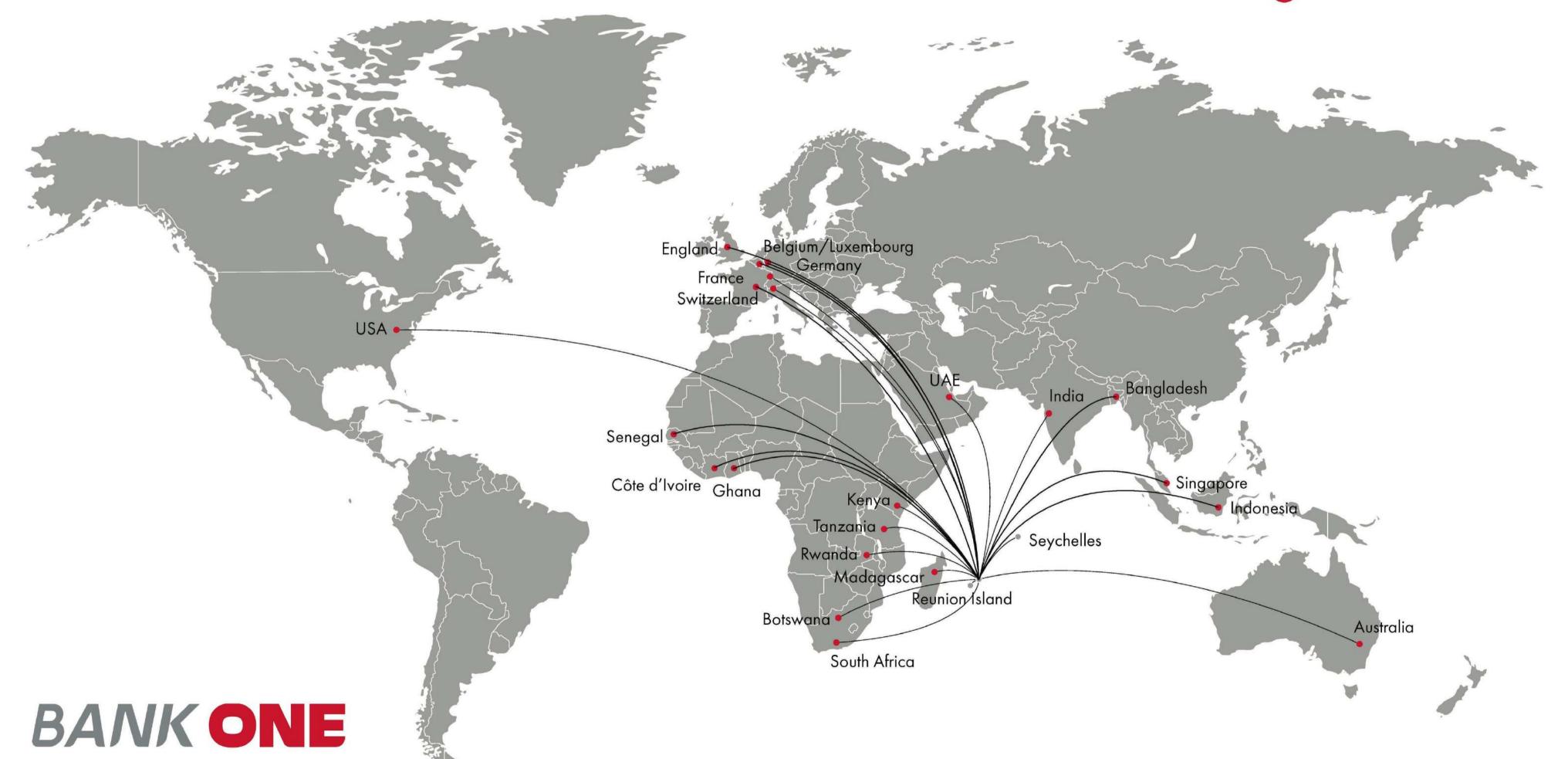
employees



Listed on the NAIROBI SECURITIES EXCHANGE (NSE)

NETWORK OF
79
BRANCHES

## Local bank with a global reach



## Awards



Global Finance Magazine 2017 - 2020 Best Private Bank Mauritius





Capital Finance International (CFI.co)

2018 - Best Corporate Bank India Ocean

2020 - Best Corporate Bank Indian Ocean

2020 - Best International Banking Services Indian Ocean



**PwC Corporate Reporting Awards** 

2018 - Winner in Financial Institutions category

2019 - Runner-up in Financial Institutions category



LinkedIn Talent Awards 2019
Winner Best Employer Brand On LinkedIn Category Sub-Saharan
Africa below 500 employees



The Digital Banker

2020 - Best Private Bank South Africa

2020 - Best Product Innovation

## **BOARD OF DIRECTORS**



#### SANDRA MARTYRES

Independent Chairperson, Non Resident (Appointed as Independent Director on 02.09.13 and Chairperson on 07.09.17)

Sandra Martyres has over 25 years' experience in banking at Senior Management level, overseeing all areas from front office (corporate banking, trade finance, dealing room) to support functions (Finance, HR, Admin, IT, Operations). She retired from Société Générale as Deputy CEO – India. She is currently an Independent Director on the Board of Novartis India Ltd and an Executive Member of the Managing Committee of Alliance Française de Bombay. Sandra holds a Master's Degree in Economics from the University of Mumbai.



#### MARK WATKINSON

Chief Executive Officer & Executive Director (Appointed on 01.04.20)

Mark Watkinson has been a career banker with the HSBC Group for 33 years, during which time he held senior leadership roles in 10 countries in North America, Europe, Asia and the Middle East. In particular, Mark was CEO and Main Board Director for HSBC Bank Bermuda Limited (2015-2018), CEO and Main Board Director for HSBC Bank Malta Ltd (2011-2015), Executive Vice President Commercial Banking Canada and North America (2010-2011), President and CEO for HSBC Bank Philippines (2006-2010), Senior Vice President Commercial Banking HSBC Bank USA (2004-2006) and Senior Manager Commercial Banking HSBC Bank United Arab Emirates (2001-2004). Mark holds a law degree and is a Barrister at Law in the United Kingdom, he is an Associate of the Chartered Institute of Bankers, holds a MBA (with Distinctions) from the University of Warwick and is also a qualified Chartered Director from the Institute of Directors, United Kingdom. Mark was appointed as Independent Non-Executive Director of the Mauritius Institute of Directors (MIoD) in July 2020 and Deputy Chairman of the Mauritius Bankers Association (MBA) in August 2020.



**GAURI AJAY GUPTA** 

Non-Executive Director, Non Resident (Appointed on 02.03.17)

Gauri Gupta heads I&M Group's Corporate Advisory function. She has over 22 years of experience in Finance, Audit, Corporate Advisory and Banking Operations covering Product Development, Credit, Risk Management, and Strategic Planning. Under Corporate Finance, Gauri's forte lies in M&A transactions including transaction structuring and legal documentation. Gauri is a Director on the board of several companies under the I&M Bank Group including I&M Burbidge Capital Limited, an East African Corporate Advisory firm. She holds a Bachelor of Commerce degree and is a Chartered Accountant from the Institute of Chartered Accountants of India.



PAUL LEECH
Non-Executive Director, Resident
(Appointed on 26.06.19)

Paul Leech is currently the Non-Executive Chairman of CIEL Finance Limited, the Chairman of the Strategy Committee and a Member of the Audit and Risk Committee of CIEL Finance Limited. He is also the Non-Executive Chairman of the IQEQ group companies in Mauritius. Prior to these roles, he was Group CEO of Cim Financial Services Ltd from 2014 to 2017 and worked for 33 years with the HSBC Group in Asia, Africa and Europe. He held the position of Head of International at HSBC in Asia-Pacific prior to retirement from HSBC in 2011. Paul holds a bachelor's degree from the University of Birmingham.



MARC-EMMANUEL VIVES
Non-Executive Director, Resident (Appointed on 15.04.15)

Marc-Emmanuel Vives joined CIEL Finance Limited as Chief Executive Officer in September 2014, bringing with him more than 25 years of experience at Société Générale. After starting within the General Inspection of the Société Générale Group, he spent the next 18 years of his career in various assignments in emerging countries, first in Argentina as Commercial Director, then Chairman & CEO of Société Générale Argentina, later in Russia, as CEO of Bank Société Générale Vostok, before becoming First Deputy Chairman of Rosbank, and finally in India as Country Manager. Marc-Emmanuel holds a Master's degree in Business Administration from HEC Business School France, as well as a degree in History from Sorbonne University in Paris.Directorship in listed entities in Mauritius: IPRO Growth Fund Ltd, IPRO Funds Ltd.



L.A. SIVARAMAKRISHNAN
Executive Director
(Appointed 07.02.16)

L. A. Sivaramakrishnan is the Head of Business Development at I&M Bank Limited. He has over 38 years of banking experience and has previously occupied the post of Head of Corporate Banking at I&M Bank Limited and Head of I&M Kenya's Main Branch in Nairobi. He also held senior positions in Bank of Baroda in India and Kenya. He is also a director of I&M Insurance Agency Ltd, a fully owned subsidiary of I&M Bank Ltd. L. A. Sivaramakrishnan holds an MSc in Agricultural Sciences and is a Certified Associate of the Indian Institute of Bankers (CAIIB).



LEONARD CLEMENT MUSUSA Independent Director (Appointed on 02.03.17)

Leonard Mususa is a Private Management Consultant with extensive experience in transaction services including due diligence and business valuations, business recovery and reconstruction services. Leonard previously worked with PwC for 36 years and developed expertise in corporate governance, financial reporting, risk management and control. He served as Country Senior Partner with PwC (Tanzania) for 14 years prior to his retirement. He also served in other roles as Head of Assurance Risk and Quality in the PwC Africa Central region for three years and Head of Risk, Independence and Quality in the East Africa Market Area for a period of two years. Leonard also holds directorships in diverse companies in Kenya and Tanzania in financial, consumer industry and media sectors. He is a Fellow of the Association of Chartered Certified Accountants (FCCA) and Fellow Certified Public Accountant (Tanzania).



IGNACIO SERRAHIMA ARBESTAIN Independent Director (Appointed on 16.04.19)

Ignacio Serrahima A. has been a freelance consultant since March 2014, advising various entities in Madrid, Barcelona, Dubai, Riyadh, Nairobi and Mumbai in areas of strategic development and human resources. Prior to launching his consultancy business, Mr. Serrahima occupied various M&A roles at Banco Popular Espanol, S.A (Madrid) and Bankinter, S.A. (Madrid) between September 2000 to March 2014. He holds a degree in Business Administration and an MBA at ESADE, Spain, as well as a Master in International Management from the Thunderbird School of Global Management, USA..



NIKHIL TREEBHOOHUN Independent Director (Appointed on 21.12.17)

Nikhil Treebhoohun is currently a consultant for Oxford International Mauritius, of which he is also the Chairman. He has over 30 years of professional experience in the field of development at both the national level (as the Chief Executive of such intermediary organizations like the Export Processing Zones Development Authority and the National Productivity and Competitiveness Council which were involved in improving competitiveness at both industry and national level), and at international level (as Head of the Trade Section at the Commonwealth Secretariat in London). He was also the CEO of Global Finance Mauritius which is the voice of the financial services industry in Mauritius. Nikhil holds a BSc (Hons) Econ (Industry and Trade) from the London School of Economics & Political Science, a post graduate diploma in Development Planning Techniques from the Institute of Social Studies, Hague and a post graduate diploma in Financial Management from the University of New England, Australia. He is also a Fellow of the World Academy of Productivity Science and was a Senior Fulbright Fellow at Georgetown University, Washington DC. Directorship in listed entities in Mauritius: Terra Mauricia Ltd.

## SENIOR MANAGEMENT TEAM'S PROFILE



MARK WATKINSON
Chief Executive Officer & Executive Director
(Appointed on 01.04.20)

Mark Watkinson has been a career banker with the HSBC Group for 33 years, during which time he held senior leadership roles in 10 countries in North America, Europe, Asia and the Middle East. In particular. Mark was CEO and Main Board Director for HSBC Bank Bermuda Limited (2015-2018), CEO and Main Board Director for HSBC Bank Malta Ltd (2011-2015), Executive Vice President Commercial Banking Canada and North America (2010-2011), President and CEO for HSBC Bank Philippines (2006-2010), Senior Vice President Commercial Banking HSBC Bank USA (2004-2006) and Senior Manager Commercial Banking HSBC Bank United Arab Emirates (2001-2004). Mark holds a law degree and is a Barrister at Law in the United Kingdom, he is an Associate of the Chartered Institute of Bankers, holds a MBA (with Distinctions) from the University of Warwick and is also a qualified Chartered Director from the Institute of Directors, United Kingdom.



B RANJEEVESINGH (RANJEEVE)
GOWREESUNKUR
Chief Financial Officer

Ranjeeve holds an MBA with Finance from Herriot Watt University. Fellow of the Association of Chartered Certified Accountants, he is also a Professional Accountant registered with the Mauritius Institute of Professional Accountants. He started his career in 1998 at the Union International Bank and has since held various senior positions and gained extensive banking experience in his different roles at Delphis Bank, First City Bank, SBI (Mauritius) and Deutsche Bank (Mauritius). Ranjeeve joined Bank One in 2008 as Financial Accountant and was appointed as CFO since 2014.



STEPHEN VLOK Chief Risk Officer

Stephen holds a Bachelor of Commerce and a Master of Commerce degree specializing in Financial Management. Stephen is also a certified member of the Institute of Bankers of South Africa and obtained an Associate Diploma from the Institute. Before joining Bank One, Stephen has had twenty years' experience in risk management in the South African banking and investment industries. Stephen joined the Bank in November 2014 as Chief Risk Officer.

## EXECUTIVE MANAGEMENT



RISHYRAJ LUTCHMAN
Head of Treasury

Rishy holds an ACI Diploma, a PGCE in derivatives and financial products and a BBA from Management College of Southern Africa. Before joining Bank One in February 2014, he worked for 26 years in the Treasury division of the State Bank of Mauritius, where he covered different desks such as sales, interbank and fixed income and acquired a comprehensive knowledge of the Mauritian and Malagasy markets. Rishy held the post of Chief Dealer prior to leaving SBM.



VALERIE DUVAL
Head of Legal & Credit Administration

Called to the bar in 1995, Valerie joined Bank One in 2008 and acquired in depth exposure and expertise in banking operations and legal matters. Valerie is a versatile executive with 23 years of diversified experience. She comes with a unique mix of experience in a senior leadership position in matters pertaining to the general insurance sector and the banking sector. Her expertise ranges from handling high level claims for key general insurers of the market and advising Bank One on all legal aspects relating to the affairs of the Bank including complex recovery of assets in foreign jurisdictions. After having headed the Credit Administration Department of the Bank for 11 years, she was appointed as Head of Legal and Regulatory Affairs since September 2019.



FAREED SOOBADAR
Head of Corporate Banking

Fareed Soobadar is a Fellow of the Chartered Association of Accountants (UK)- FCCA, an associate member of the London Institute of Banking and Finance (UK) - ACIB and the holder of an MBA from Durham University. He has more than 20 years of work experience in the financial services industry, having worked in auditing, accounting, offshore, and HP financing, including 15 years of banking experience at senior management level. He held key positions in organisations such as KPMG, Deloitte, HSBC, AAMIL, as Credit Director at Barclays and, before joining Bank One, as Corporate Director at Banque des Mascareignes. He also had international exposure with ABSA, Barclays Dubai, and Barclays Africa, where he worked principally in the credit field. Fareed was appointed Head of Corporate Banking of Bank One Limited in February 2015.



GUILLAUME PASSEBECQ
Head of Private Banking & Wealth
Management

Guillaume is an International School of Management (IDRAC) graduate who has spent his entire career in the banking sector. He started off as a Portfolio Manager at B\*capital Paris, the BNP Paribas brokerage house in 1999. In 2007, he was appointed as Head of Sales at BNP Paribas Personal Investors Luxembourg. He joined AfrAsia Bank in 2014 and was subsequently appointed as Head of Private Banking. Guillaume joined Bank One as the new Head of Private Banking in March 2017. He brought along the needed expertise to uplift the Private Banking offer. Following the setting up of the International Custody Platform, Securities Services and the External Wealth Managers Desk, our clients, both high-net-worth and institutional now have the tools for their wealth management experience. The Bank's array of clients has also been widened to accommodate Asset Managers, Investment Funds, Pension Funds and Family Offices through a one stop shop and open architecture model

## EXECUTIVE MANAGEMENT



PRISCILLA MUTTY
Head of Human Resources

With over 20 years of experience in the human resource field, Priscilla is a seasoned Human Resources professional who is skilled at partnering with senior management teams to develop and execute strategic HR plans aligned with organizational objectives. She brings to the table her expertise in managing the full employee lifecycle and engaging with employees. She holds a Master in 'Administration d'Entreprises' from the University of Poitiers, France. Prior to joining Bank One, Priscilla has worked across regional and global corporations such as DCDM Consulting (Managed by Accenture) where she was responsible for HR-related consultancy assignments for a portfolio of clients in various industries including banking. Her assignments were conducted both in Mauritius and regionally (i.e. Madagascar, Kenya, Tanzania, Zambia, Djibouti, among others). From 2011 to 2014, she headed the HR department at Bramer Bank before moving to GroFin in January 2015, a development financier specialized in financing and supporting small and growing businesses (SGBs) with 16 offices across Africa and the Middle East, as its Chief HR Officer



SHEHRYAR BAKHT ALI
Head of Retail Banking

Shehryar is a seasoned banker with over 16 years of experience at Citibank, Barclays and more recently Mashreq Bank Egypt as Head of Assets and Personal Banking. Over his career, Shehryar has successfully led Payments, Credit Cards Issuing/ Acquiring, E-commerce, Personal Loans, Personal Banking and SME Business. Shehryar is a graduate of University of Texas at Austin in Computer Sciences and has joined Bank One as Head of Retail Banking in May 2018.



CARL CHIRWA
Head of International Banking

Carl is a seasoned Pan-African banking executive with a special focus on corporate banking, structured trade and commodity finance, project finance and financial advisory services. He has developed deep networks on the subcontinent through 20 years of proven track record of origination, structuring and executing of large ticket strategic transactions across a wide variety of sectors in over 26 African countries. A Fellow Chartered Accountant with a BSc in Applied Accounting, Carl was previously Head of Trade Finance at Citi for the Sub Sahara Africa region. Carl joined Bank One in September 2018.







- Behave hONEstly and fairly
- Treat everyONE with respect
- Be the ONE to delight customers
- Work together as ONE team
- PiONEer better ways of doing things



# **BANKONE**Our People

Our people today provide us with a level of competency that we consider a source of competitive advantage. Bank One is committed to making the Bank the ideal place to work and to treating its employees with dignity and respect. Its aim is to ensure that the environment is proactive and progressive and that employees are encouraged, given incentives and the opportunity to excel. We aim at fostering greater employee empowerment and providing an atmosphere conducive to personal and professional growth.

ONE most exciting place to work. Our People make the difference!



## BANK ONE

# Our Business Lines

## PRIVATE BANKING & WEALTH MANAGEMENT

Your single point and easy access to the local and global financial markets in a totally open architecture.

## INTERNATIONAL BANKING

Bank across continents, time-zones and cultures with our strategic partners and dedicated relationship managers.

## CORPORATE BANKING

Grow, manage and protect your business and plan for the future with our expertise spanning a widerange of industries.

#### **RETAIL BANKING**

A comprehensive range of retail banking products to suit every need from personal savings to SME finance.

#### **E-COMMERCE**

Your gateway to a bottomless pool of clients around the world through our tailored online payment solutions.

#### **TREASURY**

Trade in all major currencies and emerging market cur- rencies with our full suite of foreign exchange products and hedging tools.

## BANK ONE

#### **For Businesses**

- Corporate Finance
- Working Capital Financing
- International Trade Finance
  - Project Finance
  - Asset Finance
  - Loan Syndication
  - Treasury Services
- Foreign Exchange Transactions
  - Cross-border Payments
- E-Commerce Acquiring Services
  - Escrow Services

## **Other Services**

- General & Life
   Insurance Products
- Prepaid Cards

## For Borrowers

- Home Loan,
- Car Lease / Car Loan,
  - Personal Loan,
  - Educational Loan
  - Overdraft facilities
    - Credit Cards

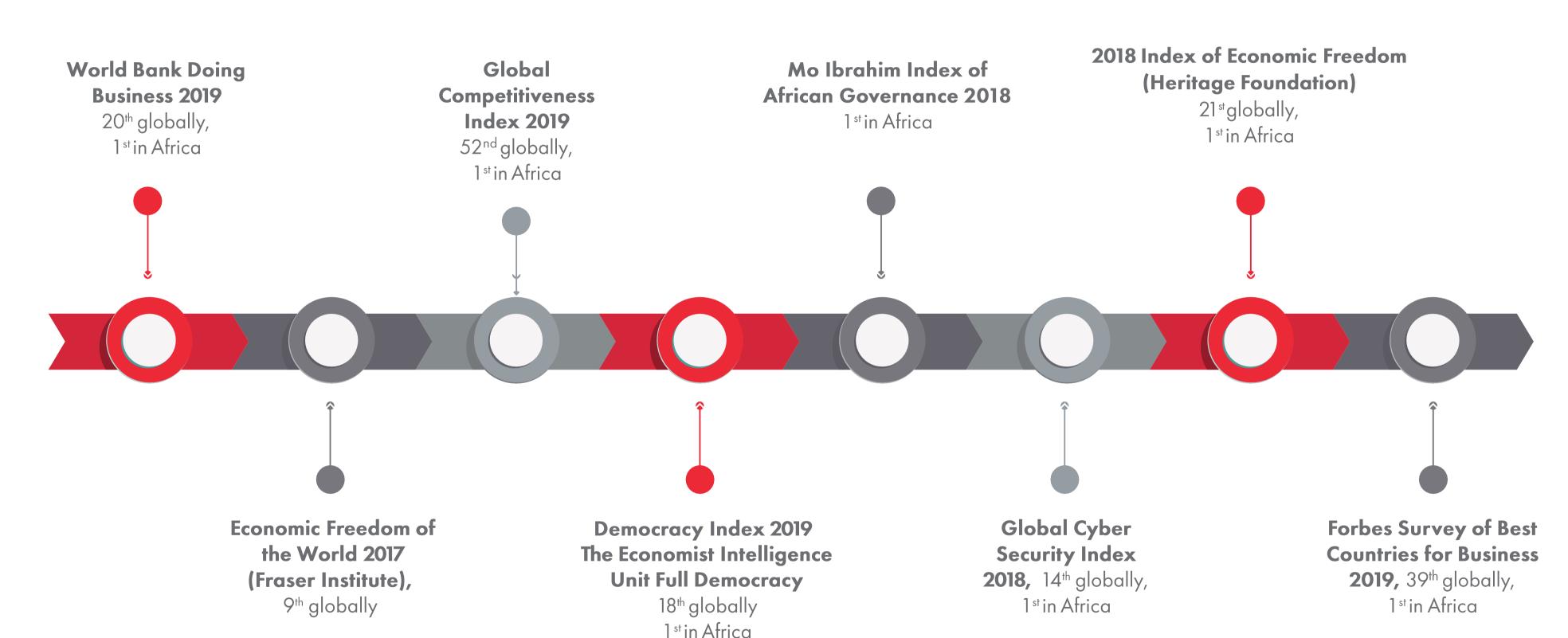
## For Investors

- Wealth Management Services
- Asset Management Services
  - Investment Solutions
  - Advisory Services
  - Custody Services

## **For Depositors**

- Multi-CurrencyDeposit Accounts
- Term Deposits in major currencies
- Demand Deposit / Call Deposit Accounts

## Why Mauritius?



## Why Bank One?



## BANKONE

## BUILDING A SUSTAINABLE BUSINESS

Bank One acknowledges the necessity of integrating sustainability into its business strategies, with the ever-increasing impact of Environmental and social factors across businesses.

The integration of sustainability into the bank's decision-making process will take two key directions:

1. Ensuring environmental and social responsibility in Bank One's own operations, through environmental (such as reduction of operations waste and improvements in energy footprint) and socially responsible initiatives (such as improved human resources practices and Corporate Social Responsibility (CSR) initiatives of the Bank); and

2. Integrating sustainability into the Bank's core business decisions, through the integration of environmental and social criteria (E&S) into its clients- and other stakeholders related decision-making processes.

These guiding principles help us in defining who we are as a bank and ensure employees consistently apply them in everyday business decisions be it in terms of our credit policy, our engagement for protecting the environment or our long-term commitment towards vulnerable families and communities through the 'Bank One CARE Programme'.



## OUR CORRESPONDENTBANKS

SBM Bank (Mauritius) Ltd,

Axis Bank,

India

1&M Bank Limited,

Kenya

BNI Madagascar,

Madagascar

DBS Bank Ltd,

Singapore

Absa Bank Ltd,

South Africa South

Bank of China Limited, Africa South Africa

FirstRand Bank Ltd,

South Africa

The Standard Bank of South Africa Limited, Mashreq

UAE

Bank PSC,

UK USA

Citibank NA,

Citibank NA,

## **CORPORATE INFORMATION**

Chief Executive Officer

Mark Watkinson

Registered Office

16, Sir William Newton Street Port Louis, Mauritius

### International Banking

5<sup>th</sup> Floor, Bank One Head Office 16, Sir William Newton Street Port Louis, Republic of Mauritius Tel: (230) 202 9200

Email: SalesteamIBD@bankone.mu

## Corporate Banking

4<sup>th</sup> Floor, Bank One Head Office 16, Sir William Newton Street Port Louis, Republic of Mauritius Tel: (230) 202 9200

Email: corporatebanking@bankone.mu

### Private Banking, Wealth Management & Securities Services

5<sup>th</sup> Floor, Bank One Head Office 16, Sir William Newton Street Port Louis, Republic of Mauritius Tel: (230) 202 9200

Email: private-banking@bankone.mu

## Retail Banking

1st Floor, Bank One Head Office 16, Sir William Newton Street Port Louis, Republic of Mauritius Tel: (230) 202 9200

Email: retailbanking@bankone.mu

